

IMC Communications Managed Data Centre Services

Our Solution

IMC Communications data centre services offer world-class facilities and carrier independent high-bandwidth access within secure and resilient environments. We offer a variety of managed solutions for a diverse range of customers – from start-up companies looking for low-cost collocation or web-hosting through to large enterprises seeking to leverage IMC's significant data centre assets.

Our Services

- Infrastructure consulting and integration services
- Dedicated hosting and collocation services
- Operations support
- Remote hands services
- Web-hosting
- Broadband Internet services
- Disaster recovery services

Our Benefits

- Enables business efficiency through consistent Infrastructure availability
- Reduces the risk of business interruption through specialist
- Ensuring systems are constantly available
- Enables focus on core business activities by utilising the expertise
- Improve Balance Sheet position by moving ICT assets into operational expenditure
- Responsive and secure corporate systems and data that are always available



IMC provides a managed data centre for Australia's leading HR outsourcing organisation, Chandler Macleod.

Case Study: Chandler Macleod

AT A GLANCE:

Customer: Chandler Macleod

Industry: HR Services



- Challenge:** To provide infrastructure consulting and a solution to migrate from one Data Carrier and Data Centre to a managed data centre that offered collocation services and the potential for dedicated hosting.
- Solution:** World class facilities and carrier independent high-bandwidth access within a secure and resilient environment from the IMC Technology Centre at Homebush, NSW.
- Outcomes:** High performance and stability of Chandler Macleod's primary data systems and applications. Efficient power and cooling. Ability to accommodate future growth for Chandler Macleod.

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For More Information

IMC Communications Pty Ltd
Suite 29, Level 10
53 Walker Street
North Sydney NSW 2060
T: 02 9006 8200
F: 02 9006 8222
www.imc.net.au

IMC Communications Pty Ltd
Suite 617, Level 6
434 St. Kilda Road
Melbourne VIC 3004
T: 03 9863 1300
F: 03 9863 1313
www.imc.net.au

IMC Communications Pty Ltd
Suite 14,
14 Argyle St
Albion QLD 4010
T: 07 3256 0074
F: 07 3256 0153
www.imc.net.au

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When Chandler Macleod needed a new data centre for its business critical applications, one that would meet their needs for the next stage of its development, they chose IMC to provide a dedicated facility built to the highest industry standards.

Chandler Macleod Group is one of Australia's largest sourcing, assessment, development and HR outsourcing organisations.

Chandler Macleod is celebrating 50 years of experience in the speciality areas of sourcing, assessment and development. It is an ASX listed company that operates a network of 65 offices across Australia currently employing 850 staff, approximately 2,000 permanent field staff and 14,000 on hired employees.

The ability to seamlessly conduct business across the Chandler Macleod network is a core requirement; vital for its agility and maintaining its market leadership; also confidence, that it has in place a scalable and secure IT infrastructure.

The Business challenge

Chandler Macleod's data centre underpins its Australian operations, housing everything from their email system to all business applications and security.

The company was looking to change its current Data Centre arrangements, and needed a flexible data centre strategy that would support new technologies and in turn accommodate business growth.

Chandler Macleod started the search for a new data centre that could meet its business requirements for the next phase of its growth. Since security and business continuity are paramount for Chandler Macleod, they looked for a data centre facility that enabled business efficiency with a responsive and secure corporate system. As well as the highest standard in security and availability, Chandler Macleod's criteria included space for expansion; the most energy efficient design and the ability for them monitor and manage the centre remotely.

"We were looking for an organisation that could provide us with infrastructure consulting and an integrated service," said Richard McDonald, IT Infrastructure Manager, Chandler Macleod. "IMC Communications proved to fill all our criteria in choosing a managed data centre that offered collocation services and the potential for dedicated hosting. We looked across the market at different approaches, but IMC's proposition was easily the best option for Chandler Macleod."

Why IMC?

Chandler Macleod selected IMC Communications to host their infrastructure from the IMC Technology Centre at Homebush in NSW. Its data centre offers world class facilities and carrier independent high-bandwidth access within a secure and resilient environment. Chandler Macleod required room for growth and were looking for great facilities with the possibility of hosted storage if required.

Chandler Macleod chose IMC for its track record in serving the Australian business sector and expertise in providing infrastructure consultancy and connectivity solutions. IMC offered a centre with proven power capability and high speed telecoms connectivity that could be customised and delivered within the tight deadline.

"It was a very well run project and on many occasions IMC went above and beyond the call to assist us and help get the project over the line. It is rare these days to find such a positive and proactive approach and a 'Yes we can' attitude", added Richard.

High Performance

Chandler Macleod's offices, all rely on the performance and stability of their systems and applications hosted at the IMC Technology centre. IMC have designed their



Technology centre with efficient power and cooling and the ability to accommodate future growth for Chandler Macleod.

The IMC Technology centre's environment reduces the risk of business interruption for Chandler Macleod by providing consistent infrastructure availability and ensuring systems are responsive and secure.

Looking towards the future

IMC Communication's offer a state-of-the-art and scalable data centre which Chandler Macleod can leverage to increase their performance and availability of its applications and extend them to new markets as the business demands.

"The resilient and scalable IT infrastructure we put in place with IMC is working for our organisation and we share a partnership with IMC that instils complete confidence," concluded Richard McDonald.

For more information please contact Kelly Brockhoff, Marketing Manager, IMC communications, 02 9006 8200.

