

## JOB SPECIFICATION

Systems Engineer | Wintel & Virtualisation

<b>Job Title</b>	Systems Engineer – Wintel & Virtualisation	<b>Date:</b>	12/11/2010
<b>Normal Hours</b>	8:30 AM – 5:00 PM (M-F)	<b>Prepared by</b>	Andrew Gifford Director Technology Services
<b>Reporting to:</b>	Andrew Gifford Director Technology Services	<b>Salary Range</b>	TBA

### Overview

This document outlines the job specification for IMC Systems Engineer –Wintel & Virtualisation. The person required should have significant experience in designing, implementing and supporting Wintel/ VMware based Infrastructure solutions to corporate scale clients. The Engineer will also be expected to provide assistance to the Internal sales force (pre sales).

Description of Duties	
Task #	Role / Responsibility
1.	Design, implement, maintain and document SMBto enterpriseWintel/ VMware based Infrastructure solutions
2.	General break/fix maintenance on customers Wintel/ VMware based Infrastructure solutions as requested.
3.	Systems auditing and technical reporting.
4.	Assist in the development and support of IMCs Managed Infrastructure service product.
5.	Sales support to internal sales staff including attending pre/post sales meetings , hosting presentations and preparing proposals.

Description of Skill		
Skill #	Level of Competency	Required Skills
1.	<b>Advanced</b>	Microsoft Windows Server and Active Directory technologies
2.	<b>Advanced</b>	Microsoft Exchange solutions
3.	<b>Advanced</b>	VMware ESX Technologies and solutions
4.	<b>Intermediate</b>	Storage solutions

Description of Skills (Other Technologies)		
1.	<b>Favourable</b>	Proven working knowledge of Novell based systems
2.	<b>Favourable</b>	Proven working knowledge of Unix/Linux based systems
3.	<b>Favourable</b>	Proven working knowledge of Citrix based systems
4.	<b>Favourable</b>	Proven working knowledge of Lotus Notes based systems

Description of Skills (Non Technical)		
1.	<b>Advanced</b>	Client facing communication
2.	<b>Advanced</b>	Written communication
3.		
4.		

Description of Tertiary Qualifications		
1.	<b>Mandatory</b>	Microsoft MCSE or equivalent
2.	<b>Mandatory</b>	VMware VCP
3.	<b>Favourable</b>	Industry qualifications with relevant vendors such as Microsoft, Red Hat, Checkpoint, Riverbed, Bluecoat, Juniper etc.
4.	<b>Favourable</b>	Relevant University Degree level qualifications
5.		

Key Performance Indicators	
#	KPI
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